



Fieldwork for Design: Theory and Practice (Computer Supported Cooperative Work)

David Randall, Richard Harper, Mark Rouncefield

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This book looks at why ethnographic approaches are popular in the design of computing devices for the workplace, for the home and elsewhere. It presents a history of ethnography, both as it was practiced before computer science picked it up and since, most especially in the CSCW and HCI domains. The focus of the book is on the practical relationship between theory and practice, a relationship that is fundamental to successful design.

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